



Phyllis Tuckwell's

# WIN THE YEAR

Raffle



Phyllis®  
Tuckwell  
Hospice Care  
...because every  
day is precious

## Terms and Conditions

1. By entering into the Phyllis Tuckwell Win the Year Raffle, entrants agree to be bound by these terms and conditions.
2. Participation in the Phyllis Tuckwell Win the Year Raffle costs £1 per ticket.
3. There are no restrictions to the number of entries one person can make. However, the operator has a responsibility of care towards its players, to identify any signs of potential irresponsible gambling and raise the issue accordingly.
4. Monies raised by the Phyllis Tuckwell Win the Year Raffle will go towards the work of Phyllis Tuckwell to provide specialist palliative care.
5. Payment for participation in the super draw can be made by cheque (made payable to Phyllis Tuckwell Hospice) credit/debit card or cash.
6. Phyllis Tuckwell is unable to accept payment for participation in the super draw by credit card over the telephone or online.
7. The ticket is in two parts. The left-hand, smaller section of the perforated ticket, known as the 'counterfoil', should be returned to Phyllis Tuckwell so that it can be physically entered into the draw. The right-hand, larger section of the ticket, known as the 'ticket', must be kept by the player and produced (upon request) to claim any related prizes.
8. Your super draw tickets (ticket 'counterfoils') will be entered into the draw as soon as the whole payment is received.
9. The promoter accepts no responsibility if the chosen method of payment is cancelled in error.
10. No responsibility is taken for super draw tickets and payment lost, delayed or damaged in the post and proof of posting will not be accepted as proof of receipt.
11. Closing date for the receipt of super draw ticket counterfoils and super draw ticket payment by cheque or credit card in the post to Phyllis Tuckwell is Friday 6<sup>th</sup> March 2026 at 5pm. Tickets received after this date will not be entered in the draw.
12. Any tickets received after the above dates and time, and deemed too late to be entered into the draw, will be retained, and the monies will be treated as a donation.
13. The Phyllis Tuckwell Win the Year Raffle will take place on Thursday 12<sup>th</sup> March 2026, at Headway House, Farnham at 11am. Entrants do not need to be present at the draw to be eligible to win a prize.
14. Phyllis Tuckwell reserves the right to change the date and/or time of the draw.
15. Raffle tickets will be drawn randomly. The first ticket number drawn will receive the first prize of £2,026 cash. The second ticket number drawn will receive a cash prize of £500. The third ticket number drawn will receive a cash prize of £250. The next 20 ticket numbers drawn will receive a cash prize of £50 each.

16. Tickets and payment received by 5pm on Friday 23<sup>rd</sup> January 2026 will be entered into an Early Prize Draw for the chance to win a £100 M&S gift card. One raffle ticket will be drawn at random on Tuesday 27<sup>th</sup> January 2026 at Headway House, Farnham at 11am.
17. Tickets are non-transferable.
18. The promoter reserves the right to change the details and availability of any of the advertised and listed prizes at any time.
19. Winners will be notified by telephone and/or post. Any prize not claimed after a period of three months from the date of the draw will revert automatically to Phyllis Tuckwell.
20. Phyllis Tuckwell staff are eligible to take part in the super draw unless they are the named promoters, or work or volunteer in Fundraising or Finance. Ineligibility extends to the immediate families of the above.
21. All entrants are solely responsible for providing Phyllis Tuckwell with their accurate and up-to-date contact details, and Phyllis Tuckwell will be in no way liable for any failure or inability to contact any entrant due to any errors, omissions, illegibility or inaccuracies in the contact details that the entrant has provided. In the event that an entrant changes their contact details, they will be solely responsible for advising Phyllis Tuckwell of the change.
22. By accepting a prize, the winners agree to take part in any promotional activity deemed appropriate by Phyllis Tuckwell. Phyllis Tuckwell reserves the right to use the name of the winners, their photograph and audio and/or visual recordings of them in any publicity, unless prior notification has been received.
23. The result of the Win the Year Raffle is final. No correspondence will be entered into.
24. The draw will be overseen by the promoter/operator and in the presence of two independent witnesses.
25. The Phyllis Tuckwell Win the Year Raffle is open to all mainland Great Britain residents over the age of 18 (this excludes Northern Ireland, Isle of Man and Channel Islands). The tickets may not be sold to, or by, or for, a person under 18 years of age.
26. Phyllis Tuckwell will, where appropriate, carry out checks to verify that a player is over the age of 18. If a prize winner is found to be under the age of 18, we will refund their money and withhold the prize.
27. Nothing within these terms and conditions shall create, or should be construed as creating, any form of contract between any entrant and Phyllis Tuckwell.
28. Any complaints relating to the Phyllis Tuckwell Win The Year Raffle should be sent in writing to the Director of Income Generation at Phyllis Tuckwell giving full details of the complaint and any relevant supporting documentation.
29. Phyllis Tuckwell is committed to protecting the entrant's privacy. Data that is collected from the entrant is used lawfully in accordance with the Data Protection Act 2018 and is used for the purpose of processing Phyllis Tuckwell Win the Year Raffle tickets and informing winners that they have won a prize. Phyllis Tuckwell handles and retains all personal data in accordance with its Privacy Notice (this can be found by visiting [www.pth.org.uk/privacy](http://www.pth.org.uk/privacy) or you can request a copy from us by emailing [support@pth.org.uk](mailto:support@pth.org.uk) or calling 01252 729446).
30. Any entrant has the right to access the information held about them. To obtain this information, please contact Phyllis Tuckwell in writing.
31. Phyllis Tuckwell will not sell, rent or grant access of any personal data to any third party without express prior permission.
32. Phyllis Tuckwell reserves the right to amend these rules at any time. If amendments are made, they will be published on its website at [www.pth.org.uk](http://www.pth.org.uk).
33. Phyllis Tuckwell reserves the right to disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of these rules.

34. Each entrant should retain a copy of these terms and conditions for their reference.
35. Phyllis Tuckwell's Win the Year Raffle is a form of gambling. Participants are encouraged to gamble sensibly.
36. The Laws of Great Britain shall govern the interpretation and/or enforcement of these terms and conditions, and Phyllis Tuckwell and all entrants hereby submit to the exclusive jurisdiction of the English courts.
37. A list of winning ticket numbers will appear on the Phyllis Tuckwell website at [www.pth.org.uk](http://www.pth.org.uk) or will be available by telephoning the Fundraising team on **01252 729446**, from 4pm on Friday 13<sup>th</sup> March 2026.
38. The Licensee is committed to operating the raffle in a socially responsible way. If you or a family member feel that you are experiencing problems with gambling, you can seek advice and support from GambleAware via their website at [www.begambleaware.org](http://www.begambleaware.org) or from the National Gambling Helpline on **0808 8020 133**. If you're experiencing problems with gambling, you can choose to self-exclude from the Phyllis Tuckwell raffles by emailing us at [support@pth.org.uk](mailto:support@pth.org.uk), or by calling us on **01252 729446**. This exclusion will apply for a minimum of six months and you will need to contact us after this time has passed to play again. A 24-hour cooling off period will apply following a request to return to gambling.
39. In 2024, the likelihood of winning a prize in a Phyllis Tuckwell Super Draw was 1 in 729.
40. The Phyllis Tuckwell Win the Year Raffle is registered with the Gambling Commission under Part 5 of the Gambling Act 2005. Official promoter: Phyllis Tuckwell, Waverley Lane, Farnham, Surrey GU9 8BL Responsible Person: Claire McDonald, an employee of Phyllis Tuckwell.

In 2024, 54% of the total proceeds from Phyllis Tuckwell raffles were applied for the unrestricted purposes of Phyllis Tuckwell, whose core objective is to provide palliative and end of life care for patients and families who are living with an advanced or terminal illness. The remaining 46% of the total proceeds covered prizes and the administrative costs of running the Phyllis Tuckwell raffles.